

## PRIVACY POLICY

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**Toddler Friends** is committed to protecting and respecting your privacy. This policy only applies to our website, [www.toddlerfriends.co.za](http://www.toddlerfriends.co.za).

1. **Toddler Friends** will protect the confidentiality of its subscribers' information, and use its subscribers' information only for the purpose as permitted or required.
2. **"Information"** includes information provided at the time of registering to use our site, subscribing to our service or requesting further services.
3. **Toddler Friends** will only release its subscriber's information to a third party under the following circumstances:
  - 3.1. when directed by the written instruction of the subscriber or prospective subscriber;
  - 3.2. when directed by a Court order;
  - 3.3. where it is necessary to properly deal with and/or comply with any legislative enactment or regulation in respect of any complaint lodged in terms of **Toddler Friends'** complaints handling procedure;
  - 3.4. during the process of debt collection;
  - 3.5. to **Toddler Friends'** attorneys in connection with any potential, threatened or actual litigation; and
  - 3.6. to **Toddler Friends'** auditors for the purpose of auditing their accounts.
4. Please take note of the following:
  - 4.1. You can browse sites without telling us who you are, or revealing any of your personal information. We do track the Internet address of the domains of visitors and analyse such for trends and statistics. The individual user remains anonymous.
  - 4.2. Some of our web pages utilise "cookies" so that we can provide you with more tailored information when you return to our site. "Cookies" are used to enhance your interactive experience and generally improve the service which we offer you. You can set your browser to notify you when you receive a cookie, to decide whether or not to accept it.
  - 4.3. We store the information you supply to us to personalize your use of our services. You may update personal information at any time by using the personalize function.
  - 4.4. We may from time to time disclose aggregate information to third parties to identify the user population in general terms. Your identity and/or personal information will under no circumstance be disclosed.
  - 4.5. We are not responsible for the privacy practices of or the content on sites linking out of the **Toddler Friends** network. You agree to exclude **Toddler Friends** from any liability arising from your access to sites other than those on the **Toddler Friends** network.
5. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk.
6. Information is used by us to:
  - 6.1. ensure that content from our site is presented in the most effective manner for you and for your computer;
  - 6.2. provide you with further information about our products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes;

- 6.3. carry out our obligations arising from any contracts entered into between you and Toddler Friends;
- 6.4. allow you to participate in interactive features of our service, when you choose to do so;
- 6.5. notify you about changes to our service.